

These are the codes and what they mean on the Wednesday bulletin. Let me know if you have any questions.

Each category has a number and a letter to correspond below.

Please keep this on your desktop so that you can refer to this.

D(DOCTOR-HOSP) CATEGORY DEFINITION
01 DR SAID NOT PATIENT - ND CORRECT DR INFO OR NAME TREATED UNDER
03 REQUESTED FEE HAS BEEN SENT
05 FIRST REQUEST NOT REC"D OR MISPLACED - VENDOR HAS RESENT
06 ADDITIONAL INFO HAS BEEN REQUESTED FROM DR
07 SPECIAL AUTH EMAILED TO SGA - MAILED TO APPLICANT
08 CAN'T LOCATE DR LISTED ON APP - VERIFY NAME/ADD/PH
09 HAVE APPLICANT CONTACT DR TO RELEASE CONFIDENTIAL INFO
11 RECORDS WERE SUPPOSEDLY MAILED BUT HAVE NOT BEEN RECEIVED
12 VENDOR REC"D REQ - RECORDS NOT SENT - CHECK ONLINE STATUS
13 DR DOESN'T HAVE CURRENT RECORDS-NEED DR W/CURRENT INFO
14 RECORDS SHOULD BE MAILED SHORTLY
15 UNABLE TO CONTACT FOR FOLLOW-UP
17 APS VENDOR SAYS APPLICANT WANTS TO CANCEL COVERAGE
18 SEE NOTE BELOW
19 DR OFFICE HAS FORWARDED REQUEST TO AN OUTSIDE COPY SERVICE
21 APS EXTENDED DUE TO VENDOR STATUS
22 SENT TO YOU FOR FOLLOW-UP AND NO STATUS REC"D
23 DELAYED APS REQUEST PLEASE FOLLOW VENDOR STATUS
30 EXTENDED AT YOUR REQUEST

E(EXAM) CATEGORY DEFINITION
01 APPLICANT WANTS TO TALK TO AGENT BEFORE SCHEDULING EXAM
02 UNABLE TO CONTACT/SCHEDULE - PLEASE ASSIST IN SCHEDULING EXAM
03 BAD PHONE NUMBER AND NO RESPONSE TO POSTCARD
04 APPLICANT SAID "KNEW NOTHING ABOUT INSURANCE" - REFUSED EXAM
05 APPLICANT REFUSED TO COMPLETE EXAM
06 APPLICANT NO SHOWED OR CANCELED APPOINTMENT
07 APPLICANT WANTS TO CANCEL COVERAGE
09 DELAYED EXAM REQUEST - SEE NOTE BELOW
10 ORAL NOT REC"D BY LAB - NEED EXAM OR ANOTHER ORAL
11 YOU ARE COORDINATING EXAM - PLEASE ENSURE IT IS COMPLETED SOON
12 EXAM SCHEDULED - VERIFY IF COMPLETED
13 VENDOR STATUS - EXAM COMPLETED NOT YET RECEIVED
14 SEE NOTE BELOW
15 UNABLE TO OBTAIN STATUS - CONTACT LOCAL EXAM OFFICE
16 PLEASE ASSIST IN SCHEDULING
30 EXTENDED AT YOUR REQUEST

I(INSPECTION) CATEGORY DEFINITION

- 01 APPLICANT WANTS TO TALK TO AGENT
- 02 UNABLE TO CONTACT/SCHEDULE - PLEASE ASSIST IN SCHEDULING
- 03 WRONG PHONE NUMBER/PHONE DISCONNECTED
- 04 APPLICANT SAID "KNEW NOTHING ABOUT INSURANCE"
- 05 APPLICANT REFUSED TO CONDUCT INTERVIEW
- 30 EXTENDED AT YOUR REQUEST

A(APPLICATION) CATEGORY DEFINITION

- 01 NEED NEW APP
- 02 NEED CORRECT DRIVER'S LICENSE NUMBER OR REASON FOR NO LICENSE
- 03 QUESTIONNAIRE(S) SENT TO APPLICANT
- 04 LETTER SENT TO APPLICANT FOR DETAILS OF OMITTED INFORMATION
- 05 INTERVIEW WITH AN UW NEEDED HAVE APPLICANT CALL 800/411-8808
- 06 NEED CWA - APP SHOWS NO SIGNIFICANT INFO TO BE "TRIAL APP"
- 07 NEED AUTH FOR MEDICAL RECORDS - NOT RECEIVED WITH APPLICATION
- 08 NEED NEW APP AND ORAL TEST AS HIV QUESTION ANSWERED "YES"
- 09 HAVE PARENT CALL 800/411-8808 TO PROVIDE INFO
- 10 HAVE APPLICANT CALL 800/411-8808 TO PROVIDE NEEDED INFO
- 11 COPY OF APPLICATION SENT TO PARENT FOR THEIR SIGNATURE
- 12 COPY OF APP SENT TO PROPOSED INSURED FOR THEIR SIGNATURE
- 13 NEED WASHINGTON CHILD COVERAGE APPLICATION ADDENDUM AG-2198-2
- 14 APPLICANT DID NOT SIGN EAPP NEED HIPAA SEND TO UW@AILIFE.COM
- 15 COPY OF APPLICATION SENT TO SPOUSE FOR THEIR SIGNATURE
- 16 SEE NOTE BELOW
- 17 SGA VERIFICATION CALL BEING MADE ON THIS APPLICATION
- 18 REOPEN REQUIRES FULLY COMPLETED APPLICATION PLEASE COLLECT
- 19 NO GOOD PHONE NUMBER FOUND

M(INFORMATION) CATEGORY DEFINITION

- 04 APPLICANT WANTS TO SPEAK WITH AGENT/HAVE APPLICANT CALL
- 05L ARGE FACE AMT-PROVIDE ANNUAL INCOME AND NEED FOR COVERAGE
- 06 NEED GUARDIANSHIP/ADOPTION PAPERS
- 07 NEED ORAL AUTH FORM/BARCODE IS ON APP NO SPECIMEN AT LAB
- 08 NEED AGENT TO COLLECT ORAL SPECIMEN TEST
- 09 SEE SEPARATE EMAIL FOR DETAILS
- 10 SEE NOTE BELOW
- 11 ORAL NOT COMPLETED WITH APP PER CALL NEED NEW ORAL
- 18 EXTENDED PER YOUR REQUEST
- 20 ORAL EXAM ORDERED BY AGENCY - SEE EXAMONE WEBSITE FOR STATUS
- 30 ORAL TEST EXTENDED PER YOUR REQUEST